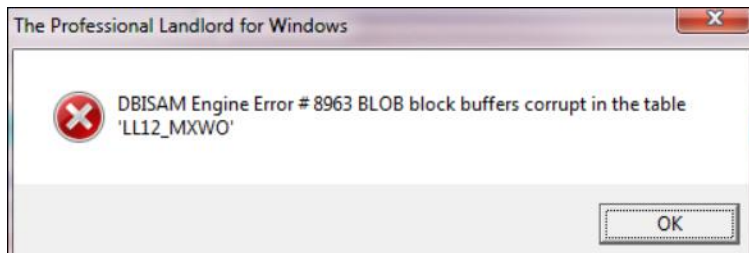


## Overview

Please only use these instructions at the direction of Tech Support.

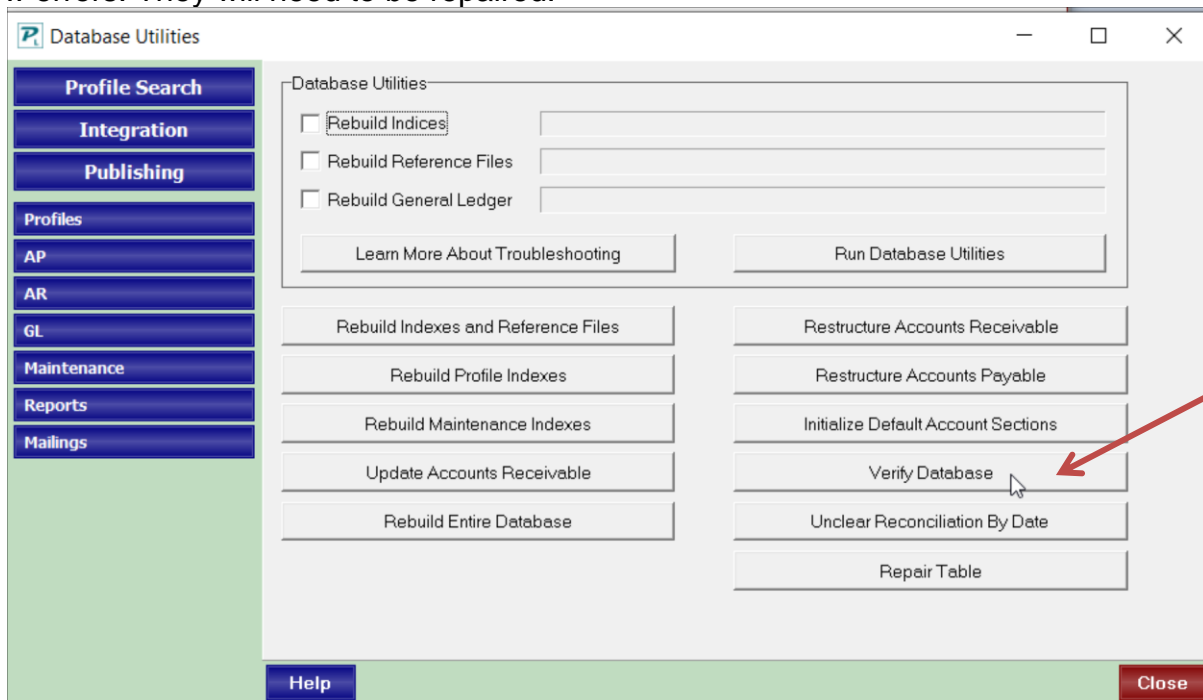
The Repair Table function can be used to repair files. When you get a message like



you want to use the Repair Table function to repair the LL12\_MXWO file.

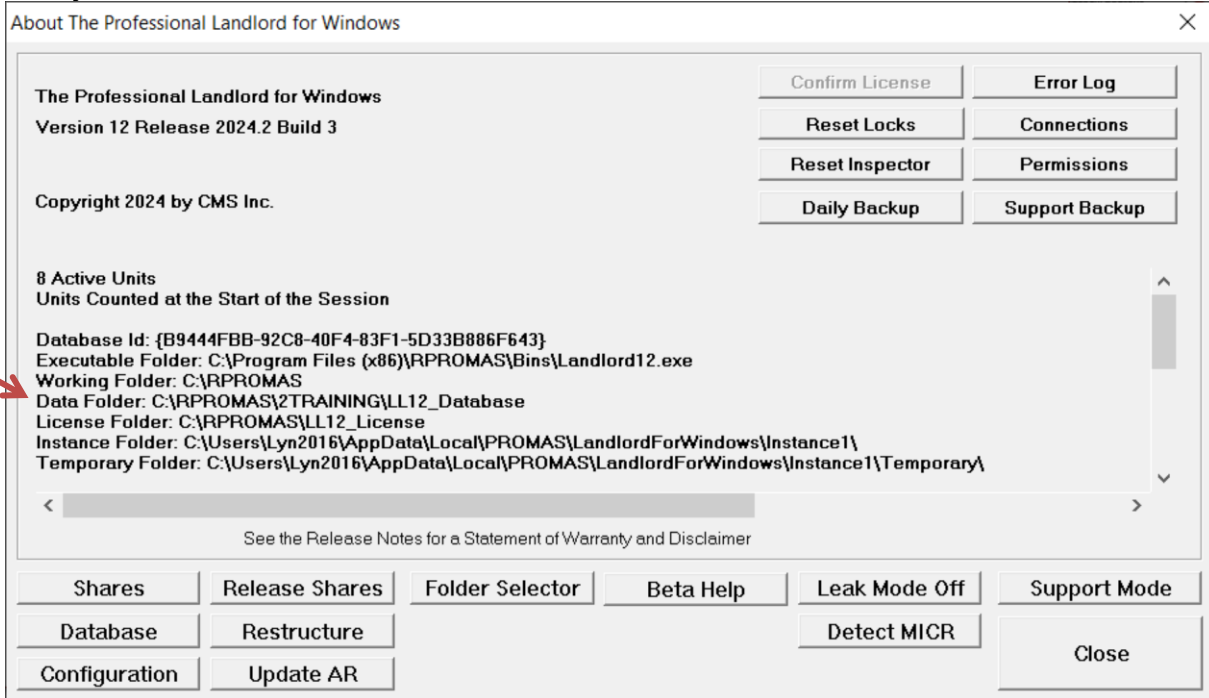
Before using you should use the built-in utility that can be found in the program at File, Database Utilities.

Close everyone out of Promas. Go to File, Database Utilities. Click Verify Database. This is to ensure that the file in the error message is the only file needing repair. When it finishes, note any files that show errors. They will need to be repaired.

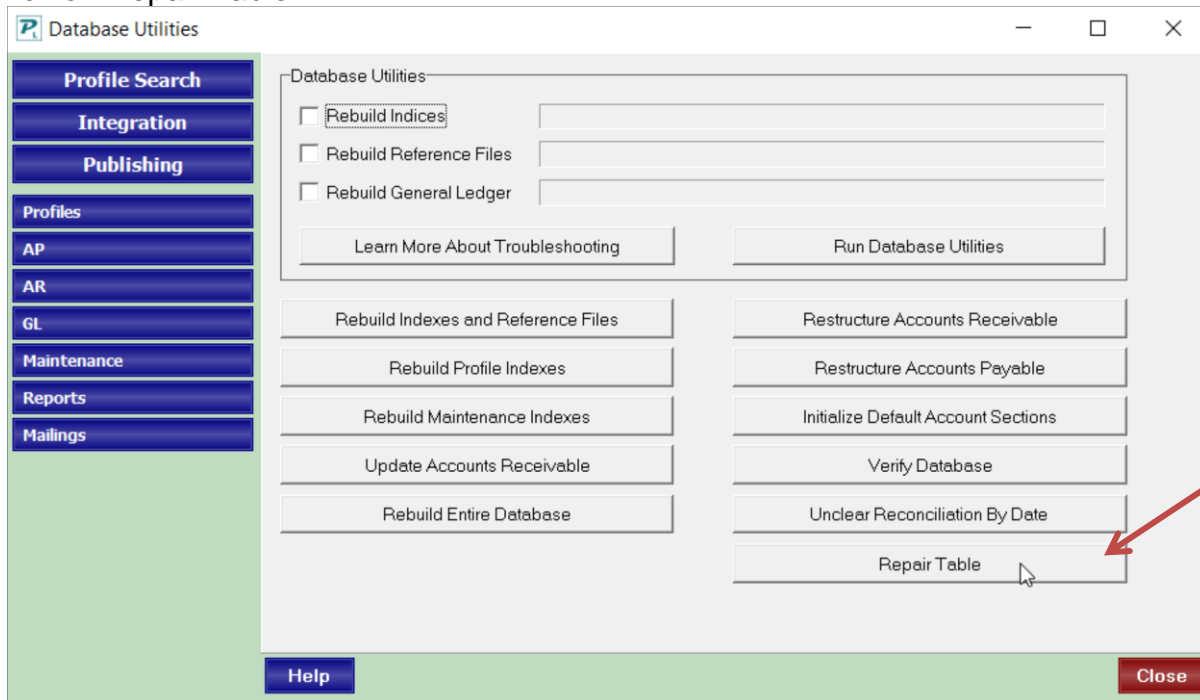


Once it finishes:

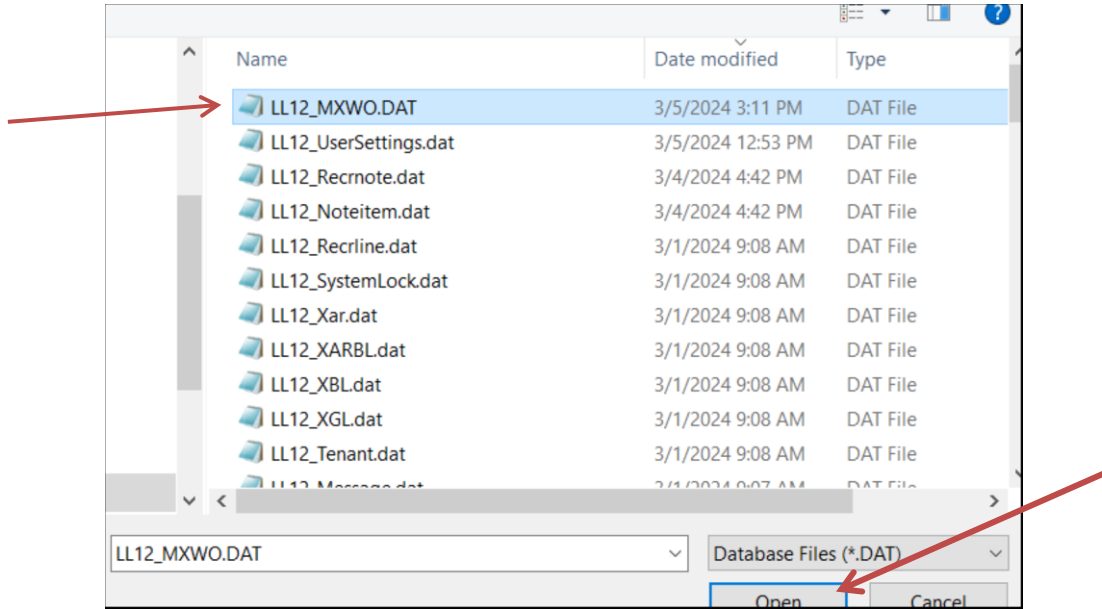
1. Before closing out yourself go to Help, About to verify the location of the database files. This is usually RPPROMAS\DataLL12\_Database, either on the local machine or on the server.



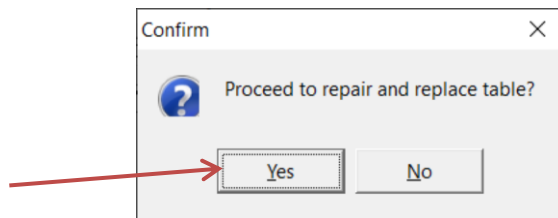
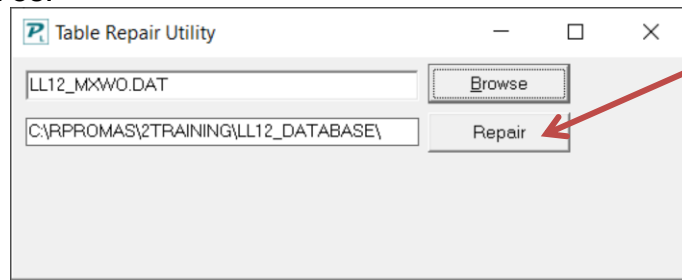
2. While in Help, About click on Support Backup to make a backup of your files.
3. Go to File, Database Utilities and click OK.
4. Click on Repair Table.



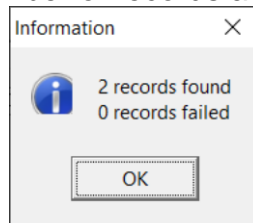
5. Use the Browse button to find your database files. Highlight the one you need to repair and click Open.



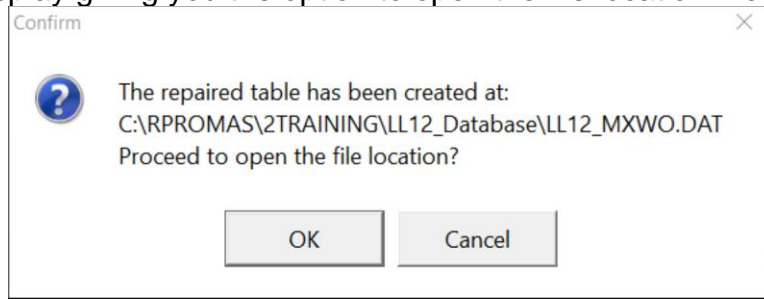
6. Click Repair, then Yes.



7. A message will display with the number of records and how many failed – click OK.



8. A window will display giving you the option to open the file location – click Cancel.



Close out of remaining windows, back to your main menu.

We also suggest you review the [Best Practices Guide](#) for software and environment issues that can interfere with the database engine.